



MEMORIAL REGIONAL HOSPITAL ▪ MEMORIAL REGIONAL HOSPITAL SOUTH ▪ JOE DIMAGGIO CHILDREN'S HOSPITAL
MEMORIAL HOSPITAL WEST ▪ MEMORIAL HOSPITAL MIRAMAR ▪ MEMORIAL HOSPITAL PEMBROKE

December 8, 2009

Marilyn Horvath, M.D.
4317 S.W. 186 Avenue
Miramar, FL 33029

Dear Dr. Horvath:

Thank you for your corresponding with me. I appreciate you taking the time to inform me of the outstanding care your father, Urbano San Juan, received at Memorial Hospital West.

We are extremely proud of our dedicated team of healthcare professionals who truly exemplify Memorial Healthcare System's commitment to excellence and delivery of safe, quality, patient-family centered care. Your kind words will be conveyed to them.

Again, thank you for sharing your thoughts with me. It has been a privilege to serve you and your family, and I wish you all the best.

Sincerely,

A handwritten signature in cursive script, appearing to read 'F. Sacco', is written over the typed name.

Frank V. Sacco, FACHE
President and Chief Executive Officer

FVS:sm

cc w/ enclosure:

Daniel Bell, D.P.M.

Jorge Diaz, M.D.

Rodrigo Fonseca, M.D.

Mr. Ken Hetlage, Chief Executive Officer, Memorial Hospital West